



Coronavirus Pulse Survey Research

Civis Analytics Weekly Report | Fielded March 20-23, 2020

Rate your concern about Coronavirus Disease, also known as COVID-19.

Response	Percent
Very concerned	49.2%
Somewhat concerned	31.0%
Slightly concerned	12.9%
Not at all concerned	6.8%

Have you experienced any symptoms of anxiety or stress due to worries about the Coronavirus (COVID-19) outbreak? Symptoms may include a feeling of worry or dread. They may also include physical symptoms such as being unable to sleep, excessive sweating or heart racing.

Response	Percent
Yes	34.3%
No	63.0%
I don't know	2.6%

Which of the following sources do you trust the most to keep you up-to-date on the Coronavirus (COVID-19) situation?

Response	Percent
Cable news channels (e.g., Fox News, CNN, MSNBC)	29.3%
Local news	31.8%
National news reporting websites or apps (e.g., the New York Times, the Washington Post, Huffington Post, etc.)	18.7%
Social media (Twitter, Reddit, Facebook).	9.5%
Other	6.2%
I am not keeping up to date with news on the coronavirus situation.	4.4%



Please indicate how strongly you agree or disagree with the following statement:
“I understand how to get tested for Coronavirus if I needed it.”

Response	Percent
Strongly Agree	38.3%
Somewhat Agree	30.1%
Neither Agree Nor Disagree	13.2%
Somewhat Disagree	11.7%
Strongly Disagree	6.7%

How concerned are you about the impact of Coronavirus (COVID-19) on each of the following?

- Your household income

Response	Percent
Very concerned	44.1%
Somewhat concerned	25.5%
Slightly concerned	15.8%
Not at all concerned	14.5%

- Your job security

Response	Percent
Very concerned	31.7%
Somewhat concerned	17.7%
Slightly concerned	12.6%
Not at all concerned	37.9%

- Your savings/investments

Response	Percent
Very concerned	43.0%
Somewhat concerned	25.4%
Slightly concerned	13.5%



Not at all concerned 18.1%

- Access to food and daily supplies

Response	Percent
Very concerned	44.0%
Somewhat concerned	31.6%
Slightly concerned	16.5%
Not at all concerned	7.9%

- Your personal health

Response	Percent
Very concerned	43.4%
Somewhat concerned	28.1%
Slightly concerned	18.2%
Not at all concerned	10.3%

- Health of loved ones

Response	Percent
Very concerned	62.0%
Somewhat concerned	23.4%
Slightly concerned	9.9%
Not at all concerned	4.7%

- Local economy

Response	Percent
Very concerned	59.3%
Somewhat concerned	26.7%
Slightly concerned	9.5%
Not at all concerned	4.4%

- Global economy

Response	Percent
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Very concerned	58.9%
Somewhat concerned	25.6%
Slightly concerned	9.8%
Not at all concerned	5.6%

How long after the Coronavirus (COVID-19) is contained would you be comfortable making a hotel reservation?

Response	Percent
Within One Day	6.6%
Within One Week	11.5%
Within One Month	21.8%
Within 3 Months	18.0%
Within 6 Months	12.1%
Within 12 Months	6.2%
Not Sure	23.8%

How long after Coronavirus (COVID-19) is contained would you be comfortable booking an airplane ticket?

Response	Percent
Within One Day	5.9%
Within One Week	6.9%
Within One Month	18.6%
Within 3 Months	16.0%
Within 6 Months	13.7%
Within 12 Months	8.3%
Not Sure	30.6%

In the last month (30 days), have you returned to the U.S. from traveling abroad?

Response	Percent
Yes	5.6%
No	92.8%



I don't know 1.6%

How confident are you in doing the following, given the current status of the Coronavirus (COVID-19) outbreak?

- Air travel

Response	Percent
Very confident	7.4%
Somewhat confident	9.4%
Not very confident	15.3%
Not at all confident	60.5%
Don't know	7.4%

- Using rideshare services like Uber or Lyft

Response	Percent
Very confident	8.3%
Somewhat confident	11.7%
Not very confident	21.2%
Not at all confident	49.5%
Don't know	9.4%

- Staying in a hotel

Response	Percent
Very confident	8.9%
Somewhat confident	12.2%
Not very confident	21.9%
Not at all confident	49.7%
Don't know	7.3%

- Ordering food delivery through an app or service (UberEATS, DoorDash, etc.)

Response	Percent
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Very confident	16.7%
Somewhat confident	30.4%
Not very confident	20.6%
Not at all confident	22.9%
Don't know	9.4%

- Taking public transportation (train, subway, bus, ferry, etc.)

Response	Percent
Very confident	8.2%
Somewhat confident	8.9%
Not very confident	19.2%
Not at all confident	56.4%
Don't know	7.2%

- Visiting your local supermarket or grocery store

Response	Percent
Very confident	16.3%
Somewhat confident	40.5%
Not very confident	25.6%
Not at all confident	14.1%
Don't know	3.6%

- Ordering take-out food from a restaurant or café which you pick up

Response	Percent
Very confident	21.6%
Somewhat confident	36.4%
Not very confident	19.5%
Not at all confident	17.7%
Don't know	4.8%



- Staying in an Airbnb or VRBO

Response	Percent
Very confident	7.9%
Somewhat confident	10.1%
Not very confident	18.5%
Not at all confident	51.1%
Don't know	12.3%

- Dining in a local restaurant or café

Response	Percent
Very confident	9.7%
Somewhat confident	14.0%
Not very confident	22.3%
Not at all confident	48.2%
Don't know	5.9%

- Attending a concert

Response	Percent
Very confident	7.6%
Somewhat confident	7.5%
Not very confident	14.0%
Not at all confident	64.6%
Don't know	6.3%

How has the coronavirus outbreak affected your plans to engage in the following activities?

- Air travel



Response	Percent
I am participating in this activity less frequently	54.3%
I have not changed my behavior	40.6%
I am participating in this activity more frequently	5.0%

- Using rideshare services like Uber or Lyft

Response	Percent
I am participating in this activity less frequently	47.4%
I have not changed my behavior	48.1%
I am participating in this activity more frequently	4.4%

- Shopping in-store

Response	Percent
I am participating in this activity less frequently	59.7%
I have not changed my behavior	34.4%
I am participating in this activity more frequently	5.9%

- Staying in a hotel

Response	Percent
I am participating in this activity less frequently	52.7%
I have not changed my behavior	42.2%
I am participating in this activity more frequently	5.1%

- Ordering food delivery through an app or service (UberEATS, DoorDash, etc.)

Response	Percent
I am participating in this activity less frequently	33.8%
I have not changed my behavior	52.6%
I am participating in this activity more frequently	13.7%



- Getting fast-food through a drive thru

Response	Percent
I am participating in this activity less frequently	41.1%
I have not changed my behavior	44.1%
I am participating in this activity more frequently	14.8%

- Online shopping

Response	Percent
I am participating in this activity less frequently	18.0%
I have not changed my behavior	52.5%
I am participating in this activity more frequently	29.5%

How has the Coronavirus (COVID-19) outbreak affected your plans to engage in the following activities?

- Hosting or attending parties

Response	Percent
I am participating in this activity less frequently	66.2%
I have not changed my behavior	29.9%
I am participating in this activity more frequently	3.9%

- Family get-togethers

Response	Percent
I am participating in this activity less frequently	64.0%
I have not changed my behavior	31.6%
I am participating in this activity more frequently	4.4%

- Play-dates or sleep-overs for your children

Response	Percent
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I am participating in this activity less frequently	61.4%
I have not changed my behavior	33.9%
I am participating in this activity more frequently	4.7%

- Gathering with friends at a private residence

Response	Percent
I am participating in this activity less frequently	65.4%
I have not changed my behavior	30.2%
I am participating in this activity more frequently	4.4%

- Cooking

Response	Percent
I am participating in this activity less frequently	11.9%
I have not changed my behavior	46.4%
I am participating in this activity more frequently	41.8%

- Watching TV

Response	Percent
I am participating in this activity less frequently	11.0%
I have not changed my behavior	39.7%
I am participating in this activity more frequently	49.2%

Do you subscribe to any of these apps? Check all that apply.

Response	Percent
Disney+	26.4%
Hulu	35.1%
Netflix	62.5%



HBO Now	10.8%
Amazon Prime Video	44.1%
Discovery Go	3.1%
Youtube TV	14.9%
Sling TV	5.0%
Twitch	5.8%
Crackle	5.9%
YouTube Premium	9.3%
Apple TV	8.9%
None of the above	21.1%

In the last month (30 days), did you spend time with a person you now know has tested positive for Coronavirus (COVID-19)?

Response	Percent
Yes	4.3%
No	90.6%
I don't know	5.1%

In the last month (30 days), have you seen a healthcare provider or have you gone to a hospital because you suspected you had Coronavirus (COVID-19)?

Response	Percent
Yes	5.3%
No	93.9%
I don't know	0.8%



In the last month (30 days), have you been denied a test for Coronavirus (COVID-19)?

(asked of respondents who have seen a healthcare provider or went to a hospital due to COVID-19 suspicion)

Response	Percent
Yes	49.4%
No	46.6%
I don't know	4.0%

In the last month (30 days), have you been tested for Coronavirus (COVID-19)?

(asked of respondents who have seen a healthcare provider or went to a hospital due to COVID-19 suspicion)

Response	Percent
Yes	64.3%
No	34.0%
I don't know	1.7%

Have you tested positive for Coronavirus (COVID-19)?

(asked of respondents who have seen a healthcare provider or went to a hospital due to COVID-19 suspicion AND were tested)

Response	Percent
Yes	56.1%
No	43.2%
I don't know	0.7%

In the last week (7 days), have you experienced any of the following symptoms?

Please select all that apply

Response	Percent
Fever	5.0%
Dry cough	10.5%
Shortness of breath	5.7%



None of the above

83.0%

Please indicate whether you agree or disagree with each of the following statements:

- I trust the federal authorities to handle the COVID-19 outbreak effectively

Response	Percent
Don't Know	5.0%
Strongly Disagree	15.2%
Somewhat Disagree	17.2%
Somewhat Agree	38.9%
Strongly Agree	23.7%

- I trust my state authorities to handle the COVID-19 outbreak effectively

Response	Percent
Don't Know	5.1%
Strongly Disagree	9.2%
Somewhat Disagree	14.2%
Somewhat Agree	45.5%
Strongly Agree	25.9%

- I trust my local/city/county authorities to handle the COVID-19 outbreak effectively

Response	Percent
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Don't Know	6.3%
Strongly Disagree	8.2%
Somewhat Disagree	16.0%
Somewhat Agree	44.7%
Strongly Agree	24.8%

Please indicate whether you agree that each of the following policies enacted by some state and local governments are sensible precautions at this time:

- Closure of schools and daycares

Response	Percent
Don't Know	2.8%
Strongly Disagree	2.4%
Somewhat Disagree	4.6%
Somewhat Agree	20.6%
Strongly Agree	69.6%

- Closure of bars and nightclubs

Response	Percent
Don't Know	3.5%
Strongly Disagree	3.2%
Somewhat Disagree	5.3%
Somewhat Agree	18.8%
Strongly Agree	69.3%



- Sitting restrictions on restaurants and food establishments

Response	Percent
Don't Know	3.6%
Strongly Disagree	3.3%
Somewhat Disagree	4.9%
Somewhat Agree	25.3%
Strongly Agree	62.8%

- Closure of gyms, clubs, and fitness centers

Response	Percent
Don't Know	4.1%
Strongly Disagree	2.4%
Somewhat Disagree	5.1%
Somewhat Agree	20.7%
Strongly Agree	67.7%

As a result of COVID-19 have you or your immediate family: Please select all that apply

Response	Percent
Lost a job	10.1%
Lost income because my work was closed	25.1%
Lost income because of fewer customers	19.6%



Failed to make mortgage/rent payments	8.6%
Faced eviction	3.9%
Needed medical attention	5.5%
Not received the medical attention needed	9.2%
Been discriminated against	5.0%
None of the above	56.0%

"Over the past week, I have . . . because of the Coronavirus outbreak":
Please select all that apply.

Response	Percent
Cancelled or postponed a visit to friends or family	45.8%
Reduced the amount I use public transport	6.0%
Taken time off work	26.3%
Kept one or more of my children out of school or daycare	16.9%
Kept away from crowded places in general	17.6%
Increased the amount I clean or disinfect things that I might touch	73.5%
Washed my hands with soap and water more often than usual	55.4%
Used more hand sanitizer than usual	74.3%
Started working from home	58.8%
None of the above	22.3%



Which of the following activities do you believe will prevent or delay the spread of COVID-19?
Please select all that apply

Response	Percent
Washing my hands regularly with soap and water or hand sanitizer	84.9%
Covering my mouth when I cough or sneeze	82.4%
Taking my temperature every day and monitoring my symptoms	37.1%
Staying away from others when I am sick	81.6%
Staying away from others even if I feel healthy	72.4%
Avoiding public transit	72.9%
Cleaning or disinfecting things I might touch	78.3%
Wearing a face mask when I'm out in public	35.6%
Avoiding hospitals or doctors offices	51.3%
None of the above	2.8%

To the best of your knowledge, which of the following are common symptoms of the Coronavirus (COVID-19)? Please select all that apply.

Response	Percent
Fever	84.5%
Cough	83.5%
Shortness of breath	81.8%
Runny nose	25.3%
Sore throat	41.8%
Muscle and joint pain	25.6%



Diarrhea and vomiting

13.0%

None of the above

7.3%